

PRICING AGREEMENT

NOCO PET RETREAT 2025

DAYCARE DROP OFF HOURS: 7AM-9AM

DAYCARE PICK UP HOURS: 3:30PM-6PM

BOARDING DROP OFF HOURS: 7AM-9AM & 2PM-7PM

DOG TAXI SERVICES: 6AM-8:30AM, 5-6PM *PLEASE REACH OUT*

WALKS/ENRICHMENTS: 10AM-1PM

*SPECIAL ACCOMODATIONS AVAILABLE

FOR BOARDING PUPS ONLY:

- **Drop-Off/Pick-Up Window:**

Please arrive within your **scheduled 30-minute window**.

Call us right away if you're early or late — we'll do our best to accommodate but cannot promise to meet the time unless discussed 24 hours prior to the drop off date/time.

- **Daily Walk Time:**

Walks and enrichment take place from **9:45 AM to 1:00 PM**.

Special arrangements may be needed if arriving during this time.

- **Extended Care Fee:**

A fee applies for any **pick-ups after 12 PM** to cover additional care time.

*PAYMENT FOR EACH STAY WILL BE EMAILED TO YOU PRIOR TO THE BOARDING AND IS DUE BEFORE DROP OFF OF THE PET FOR THE STAY. IF YOU NEED SPECIAL ACCOMODATIONS PLEASE REACH OUT TO ME DIRECTLY.

*DAYCARE DOGS THAT COME AT LEAST 2 TIMES A WEEK WILL BE ABLE TO PAY AT THE END OF EACH WEEK, ONCE PER WEEK DAYCARE DOGS WILL NEED TO PAY PRIOR TO THE DAYCARE PICK UP OF THE PUP.

SERVICES

UNIT PRICE

DOG BOARDING PER DAY	
*LATE PICK-UP FEE AFTER 12PM IS \$20	45.00
PUPPY (UNDER 1 YEAR) BOARDING PER DAY	
*LATE PICK-UP FEE AFTER 3PM IS \$20	55.00
CAT / SMALL ANIMAL BOARDING PER DAY	
*LATE PICK-UP FEE AFTER 3PM IS \$15	25.00
KITTEN (UNDER 1 YEAR) /EXOTIC ANIMAL BOARDING PER DAY	
*LATE PICK-UP FEE AFTER 3PM IS \$20	30.00
DOG WALK 30 MINUTES (WITHIN 12 MILES)	25.00
DOG WALK 60 MINUTES (WITHIN 12 MILES)	45.00
DROP-IN VISIT PLAYTIME / SMALL WALK	25.00
DAYCARE FULL DAY	25.00
DAYCARE HALF DAY	20.00
WEEKEND DAYCARE	35.00
ADDITIONAL PET CHARGE- WALK/DROP IN VISIT (SAME FAMILY PETS)	20.00
ADDITIONAL PET CHARGE- BOARDING / DAYCARE	25.00

ACCOMODATIONS

DAYCARE DROP OFF/PICK UP TIME OUTSIDE OF NORMAL HOURS	10.00
PICK UP/DROP OFF DOG FROM OWNERS HOME WITHIN 10 MILE RADIUS	10.00
PICK UP/DROP OFF DOG FROM OWNERS HOME 11 MILES +	20.00
WALKS / DROP IN VISITS TO CLIENTS HOME OVER 13+ MILES AWAY	20.00
LATE CANCELLATION FEE UNER 24 HOUR NOTICE	40%

ADDITIONAL SERVICES

DAILY BRUSHING and DAILY WALK	10.00
MEDICATION PER ADMINISTRATION	4.00
PUPPY / DOG TRAINING 30 MINUTES TOTAL	15.00
HOLIDAY CHARGE (PER DAY)	9.00
ONE ON ONE PLAYTIME/ADVENTURE (60 MIN PER DAY)	10.00

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RESERVATION DEPOSIT: PAYMENT OF THE TOTAL SERVICE COST IS REQUIRED WITHIN 24 HOURS TO SECURE YOUR PET'S APPOINTMENT. FAILURE TO SUBMIT THE DEPOSIT WITHIN THIS TIMEFRAME MAY RESULT IN THE RELEASE OF THE RESERVATION TO ANOTHER CLIENT. IF YOU ARE TO CANCEL YOUR BOOKING WITHIN 24 HOURS YOU WILL BE REFUNDED 50% OF THE DEPOSIT.

BOARDING DROP-OFF: ALL BOARDING DROP-OFF DAYS ARE BILLED AS FULL DAYS, REGARDLESS OF ARRIVAL TIME AT THIS MOMENT. DROP-OFFS MUST OCCUR WITHIN THE DESIGNATED HOURS OF 7AM-9AM, 2PM-7PM. REQUESTS FOR DROP-OFFS OR PICKUPS OUTSIDE STANDARD HOURS MAY BE ACCOMMODATED FOR AN ADDITIONAL FEE OF \$10.

CANCELLATION POLICY: CANCELLATIONS FOR BOARDING AND WALK/DROP-IN SERVICES REQUIRE AT LEAST 24 HOURS' NOTICE TO AVOID A CANCELLATION FEE EQUAL TO 50% OF THE SCHEDULED SERVICE. DAYCARE SERVICES MAY BE CANCELED AT ANY TIME WITHOUT PENALTY.

PICKUP POLICY: PETS MUST BE PICKED UP WITHIN THE SCHEDULED TIMEFRAME. A LATE FEE OF \$15 MAY BE APPLIED FOR PICK UPS EXCEEDING 30 MINUTES PAST THE SCHEDULED TIME.

TAXI SERVICES: ALL DOGS TRANSPORTED BY NOCO PET RETREAT WILL BE SECURED IN DOG SEAT BELTS ATTACHED TO PROPERLY FITTED HARNESSES AT ALL TIMES FOR THEIR SAFETY. OWNERS MUST SUPPLY DOGS HARNESS. OWNERS MUST DISCLOSE ANY KNOWN ISSUES SUCH AS CAR SICKNESS, AGGRESSION, OR BEHAVIORAL TRIGGERS DURING CAR RIDES. WHILE WE TAKE EVERY PRECAUTION TO ENSURE SAFE TRANSPORTATION, THE OWNER AGREES THAT NOCO PET RETREAT IS NOT LIABLE FOR ANY INJURY, ILLNESS, OR DAMAGES TO THE DOG ARISING FROM

TRANSPORTATION, INCLUDING ACCIDENTS OR EMERGENCIES BEYOND OUR CONTROL. BY SIGNING, THE OWNER ACCEPTS THESE TERMS AND RELEASES NOCO PET RETREAT FROM ALL RELATED CLAIMS OR LIABILITIES.

SPECIAL ACCOMMODATIONS: WE STRIVE TO ACCOMMODATE SPECIAL REQUESTS WHENEVER POSSIBLE. ADDITIONAL FEES MAY APPLY. PLEASE REACH OUT DIRECTLY IF YOU HAVE ANY SPECIAL REQUESTS.

MEDICATIONS: ALL MEDICATIONS ARE TO BE IN THE ORIGINAL BOTTLES WITH YOUR/YOUR PETS' NAME. SIGNING THIS FORM WILL CONFIRM MEDICATION DISTRIBUTION IF NEEDED WILL BE COMPLETED PROMPTLY AND RECORDED.

HOLIDAY SURCHARGE: AN ADDITIONAL FEE WILL BE ADDED PER DAY TO ALL BOARDING, DAYCARE, AND PET SITTING SERVICES THAT INCLUDE A RECOGNIZED HOLIDAY. THIS MEANS IF YOUR PET'S STAY OVERLAPS WITH ONE OR MORE HOLIDAY DATES, THE HOLIDAY CHARGE WILL APPLY TO EACH DAY OF THE BOOKING THAT FALLS ON A HOLIDAY. COVERED HOLIDAYS INCLUDE NEW YEAR'S DAY, EASTER, MEMORIAL DAY, INDEPENDENCE DAY, LABOR DAY, THANKSGIVING (PLUS WEEKEND), CHRISTMAS EVE, CHRISTMAS DAY, AND NEW YEAR'S EVE.

BY SIGNING BELOW, I AGREE TO THE PRICING AGREEMENT STATED ABOVE.
